



Photo Requirements for Fitment Issues

If you are having issues with an ordered part that might be due to fitment, installation, or general manufacturing problem, please follow the proper photo submission requirements below for return. We recommend saving this email for future reference. You may read the full [Return Policy here](#).

1. Submit all return inquiries and photos to orders@pacauto.com.
(Please include your **Invoice Number**, **Part Number**, **Account Number**, and **Account Name**.)
2. Attach at least **4-6 photos** to avoid delays. See examples below.

Fitting Issues Photo Documentation Requirements

1. Full View Zoomed-Out Picture of the Part Installed on the Vehicle
2. Close Up Zoomed-In Picture of the Fitment Gap or Issue
3. Close Up Zoomed-In Picture of a different angle or another area with a Fitment Gap
4. Close Up Zoomed-In Picture of a different angle or another area with a Fitment Gap
5. **(Optional)** Any additional picture to support and expedite the claim of Fitment Issue
6. **(Optional)** Any additional picture to support and expedite the claim of Fitment Issue

LIVE EXAMPLE BELOW:



Installation Issues Photo Documentation Requirements

1. Full View Zoomed-Out Picture of the Installation Attempt of the Part
2. Close Up Zoomed-In Picture of the Installation Part Not Aligning
3. Close Up Zoomed-In Picture of a different angle or another area with Installation Part Not Aligning
4. Close Up Zoomed-In Picture of a different angle or another area with Installation Part Not Aligning
5. **(Optional)** Any additional picture to support and expedite the claim of Installation Issue
6. **(Optional)** Any additional picture to support and expedite the claim of Installation Issue

LIVE EXAMPLE BELOW:

